

Terms and Conditions

These Terms and Conditions ("Agreement") govern the provision of portable appliance testing services ("Services") by Prime Appliance Testing Ltd ("Company") a private limited company registered in England and Wales under the number 14468524. Our registered office is located at 12th Floor, Broadgate Tower, 20 Primrose St, London EC2A 2EW.

By engaging our Services, the Client agrees to be bound by this Agreement. If you do not agree with any part of this Agreement, please refrain from using our Services.

Service Description:

Prime Appliance Testing Ltd provides portable appliance testing services in accordance with industry best practices and relevant regulations. These services include the inspection and testing of electrical appliances for safety and compliance.

Client Responsibilities

The Client agrees to:

Provide accurate and complete information regarding the appliances to be tested

Ensure that the appliances are accessible and available for testing at the scheduled time

Obtain any necessary permissions or access rights for Prime Appliance Testing Ltd to perform the Services

Notify Prime Appliance Testing Ltd of any specific requirements or restrictions related to the testing location or process

Compliance with Regulations

Prime Appliance Testing Ltd shall perform the Services in compliance with applicable laws, regulations, and standards related to portable appliance testing in the United Kingdom. However, Prime Appliance Testing Ltd does not assume responsibility for any non-compliance issues arising due to the Client's failure to adhere to such regulations.

Limitation of Liability

Prime Appliance Testing Ltd shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the provision of the Services, including but not limited to any damage to appliances, loss of data, or business interruption. Prime Appliance Testing Ltd's liability is further limited to the amount paid by the Client for the specific Services in question.

Partnership and Agency Disclaimer

The terms and conditions, as well as the project plan, do not establish or imply a partnership or agency relationship between Prime Appliance Testing and you. You agree not to engage in any activities that would represent or portray Prime Appliance Testing as your partner or agent.

Prime Appliance Testing shall not be held liable to the Client for any failure to complete services or fulfil its obligations if such failure is due to circumstances beyond Prime Appliance Testing's reasonable control. These circumstances may include, but are not limited to, war, strikes, lockouts, industrial disputes, fire, riots, explosions, natural disasters, terrorism, illness, and death.

Confidentiality and Data Protection

Prime Appliance Testing Ltd shall treat all client information and test results as confidential and will not disclose or share such information with any third party without the Client's consent, except as required by law. Prime Appliance Testing Ltd will comply with relevant data protection laws and regulations in handling any personal data obtained during the provision of Services.

Payment and Invoicing

Payment for the Services shall be made in accordance with the agreed terms. Prime Appliance Testing Ltd reserves the right to withhold the test results or refuse to issue the appropriate certification until full payment has been received.

All payments are to be made within 30 days of the date of the relevant invoice.

Should the Payment for the provided services cost less than £250 we will require the payment to be made within a week of the service being completed.

Cancellation and rescheduling

The Client may cancel or reschedule the Services by providing reasonable notice to Prime Appliance Testing Ltd. Cancellation and changes to your appointment can be made free of charge 24 hours prior to your scheduled appointment. Cancellation within 24 hours of the agreed date and time of the appointment will incur a minimum charge of £75 per engineer booked.

Limited Works and Services

If works and services are slow and limited due to equipment not being available for testing, Prime Appliance Testing Ltd reserves the right to ask for a daily charge of £250 per engineer to ensure services can continue. However, this charge is subject to agreement and discussion with the clients when such situations arise.

Termination

Either party may terminate this Agreement at any time by providing written notice to the other party. Termination shall not relieve the Client of any payment obligations for Services already provided.

Amendments and Modifications

Any amendments or modifications to this Agreement must be agreed upon in writing by both parties.

Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.