

Privacy Policy

Information We Collect

We may collect personal information that you voluntarily provide to us when you engage our services, request information, or communicate with us. The types of personal information we may collect include:

Contact information (such as name, email address, phone number, and postal address)

Business information (such as company name and job title)

Information related to the provision of our services, including records of testing and inspection results

Lawful Basis for Processing

We rely on the following lawful bases for processing personal information:

Processing is necessary for the performance of a contract with you or to take steps at your request prior to entering into a contract.

Processing is necessary for compliance with a legal obligation.

Processing is necessary for the purposes of our legitimate interests, except, where overridden by your interests, rights, and freedoms.

Use of Personal Information

We may use the personal information we collect for the following purposes:

To provide and fulfil our services to you

To communicate with you regarding your inquiries, appointments, and services

To send you relevant information, updates, and promotional materials

To improve our services and website

To comply with legal obligations or enforce our rights

Information Sharing and Disclosure

Data Transfers

If we transfer personal information to countries outside the European Economic Area (EEA), we will ensure that appropriate safeguards are in place to protect the information, such as relying on adequacy decisions, standard contractual clauses, or other legally recognized mechanisms.

Data Retention

We retain personal information for as long as necessary to fulfil the purposes outlined in this Policy, unless a longer retention period is required or permitted by law. We will securely dispose of personal information when it is no longer needed.

Data Subject Rights

You have certain rights regarding your personal information under the GDPR. These rights may include the right to access, rectify, erase, restrict processing, object to processing, and data portability. To exercise these rights, please contact us using the information provided in Section

Data Security

We employ appropriate technical and organizational security measures to protect your personal information from unauthorized access, use, or disclosure. However, please note that no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Data Retention

How long will we retain your information? We will only keep your personal information for as long as necessary to fulfil the purposes we collected it for, including meeting any legal, accounting, regulatory, or reporting requirements.

Rights to Access, Correction, Erasure, and Restriction

Under applicable data protection laws, you have the following rights regarding your personal data:

- You have the right to request access to your personal data, often referred to as a "data subject access request."
- You have the right to request correction of any inaccurate or incomplete personal data we hold about you.
- You have the right to request the erasure of your personal data.
- You have the right to object to the processing of your personal data when we rely on legitimate interests (or those of a third party), and your particular situation gives rise to reasons for objection. You believe that the processing impacts your fundamental rights and freedoms.
- You have the right to request the restriction of processing of your personal data.
- You have the right to request the transfer of your personal data to yourself or a third party.

- **Opting Out:** If you wish to stop receiving communications from us, you can request to opt out at any time. Please contact us at info@primepat.co.uk and inform us of your preferences.

Informing Us of Changes

To ensure the accuracy and currency of your personal data held by us, please inform us promptly of any changes to your personal information during your engagement with us.

Changes to This Privacy Policy

We reserve the right to update this privacy policy at any time. If we make substantial updates, we will provide you with a revised privacy policy. We may also notify you through other appropriate means regarding the processing of your personal information.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, including exercising your rights as a data subject, please contact us at: info@primepat.co.uk